



Quality Policy Statement

Arte Construction Limited aims to provide defect free products to its clients on time and within budget and operates a Quality Control System that is designed around the BS EN ISO 9001:2015 standards.

The management is committed to:

- Develop and improve the Quality Management System
- Continually Improve the effectiveness of the Quality Management System
- The enhancement of client satisfaction

The management has a continuing commitment to:

- Ensure the client needs and expectations are determined and fulfilled with the aim of achieving client satisfaction
- Communicate throughout the organisation the importance of meeting client needs and all relevant statutory and regulatory requirements
- Establish the Quality Policy and objectives
- Ensure that the Management Reviews set and review the quality objectives and reports on the internal audit results as a mean of monitoring and measuring the processes and effectiveness of the quality management system
- Ensure the availability of resources

All Personnel understand the requirements of this quality policy and abide with the contents of the Quality Manual. Arte Construction Limited complies with all relevant statutory and regulatory requirements. Arte Construction Limited constantly monitors its quality performance and implements improvements when appropriate.

The Quality Policy is regularly reviewed to ensure its continuing suitability. Copies of the Quality Policy are available to all members of staff. Copies of the minutes of Management Reviews, or extracts thereof are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

A handwritten signature in black ink, appearing to read 'Andy Baker', is positioned above the name and title.

Mr Andy Baker
Managing Director

Reviewed
January 2025

Next Review
January 2026